

## FAQ's – AAO 118th Annual Session

Washington, D.C., USA

**NOTE: Information contained in this document is subject to change.**

For the most current information, please visit <https://www.aaoinfo.org/meetings/2018-annual-session>

### General Information:

When and where is the **2018 Annual Session** being held?

May 4-8, 2018 | Walter E Washington Convention Center | Washington, D.C.

Which airport should I select to fly into Washington DC?

There are **three airports** that service the Washington DC area – Ronald Reagan Washington National Airport, Dulles International Airport & Baltimore-Washington International Airport. Visit this link to determine the airport that best meets your needs [Washington, DC Airports Guide](#)

Is there **Parking** at Walter E Washington Convention Center?

There is public parking at the Walter E Washington Convention Center. For detailed information, [click here](#)

Where will the **shuttles** be picking-up/dropping-off?

Walter E Washington Convention Center, L Street

When will the **shuttles** run?

Friday, May 4 – Monday May 7, 7am-10am & 3pm-6pm daily and on Tuesday May 8, 7am-2:30pm

Attendees that require mobile assistance in the city i.e. electric scooters, electric wheelchairs, etc. Cost is the responsibility of the attendee. [Scootaround Mobile Equipment](#)

What is the **dress code** for attendees?

Business Casual

Who can I call with questions about **Registration**?

CDS (AAO registration partner) at 508-743-8578 option 2 or [aaos@expressreg.net](mailto:aaos@expressreg.net)

When will **Registration** open?

Registration will open Monday, October 2<sup>nd</sup> at 8a.m. Central Time and can be accessed online at

<https://www.aaoinfo.org/meetings/2018-annual-session>. The deadline to receive the early registration fees is April 6<sup>th</sup> @ 11:59pm Central Time.

Where will **Registration** be located?

Walter E Washington Convention Center, Grand Lobby – East Salon; Street Level

What are the **Registration Fees**?

Click here for [Registration Fees](#) for the 2018 Annual Session

**NOTE: there is a 20% discount for all orthodontic staff (F1, F2 & F3 registration categories) when 4 or more from the same practice register**

When will **Registration** be open onsite?

Thursday, May 3	11am-5pm
Friday, May 4 – Monday, May 7	7am-5pm
Tuesday, May 8	7am-12pm

**Badge Reprint Fee:** The AAO will allow one free re-print onsite, then \$50 per re-print; only one re-print per day. This applies to ALL – doctors, staff, spouse/guest, exhibitors

Who can get a **Certificate of Attendance**?

All registration categories except Guests/Spouses/Children, Retired Members and Exhibitors will be able to print a certificate of attendance (one per registration record) beginning Saturday, May 5 at 12pm, at the express registration counters.

What are the guidelines for **Cancellations / Refunds**?

Cancellations and refund requests must be made in writing and emailed to [sdvorak@aaortho.org](mailto:sdvorak@aaortho.org) or faxed to 800-747-2513 no later than June 7, 2018. **A \$50 cancellation fee will be applied for any full conference registrations that are cancelled beginning Wednesday, May 9 and up to 30 days after the meeting (June 7, 2018).** Cancellations received prior to May 9 will not be subject to the \$50 cancellation fee. Cancellations received after June 7, 2018 will not be approved

Where can information on **Housing** be found?

Information will be available at <https://www.aaoinfo.org/meetings/2018-annual-session>.

Housing opens Monday, October 2, 2017; the link to book housing will be included in the Registration confirmation email.

Leadership Hotel – Marriott Marquis Washington D.C.

Where can information on **Tours** be found?

The AAO is offering an official tour program in Washington DC. Visit [AAO Tours](#) for more information.

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*General Information, continued*

Where can information for **Restaurants** be found?

There is an information desk located in the Grand Lobby of the convention center. Here you can get assistance with restaurant reservations, sight-seeing, etc. You can also visit [Washington DC Visitors](#)

Where can information on **Child Care** be found?

Information will be available at <https://www.aaoinfo.org/meetings/2018-annual-session> beginning mid-December

Child Care will be located at WEWCC, Rm. 140

Will there be **food / beverages** available?

There will be food kiosks located in the Exhibit Hall and various kiosks throughout the convention center.

Where will the **Member Resources** booths be located?

Walter E Washington Convention Center, L Street Bridge on Level 2 and Concourse Level

When will the **Member Resources** booths be open?

Thursday, May 3	11am-5pm
Friday, May 4 – Monday May 7	7am-5pm
Tuesday May 8	7am-12pm

Where will the **Material Pick-Up** be located?

Walter E Washington Convention Center, Grand Lobby – West Salon, Street Level

When will **Material Pick-Up** be open?

Thursday, May 3	11am-5pm
Friday, May 4 – Monday May 7	7am-5pm
Tuesday, May 8	7am-12pm

Where will the **Exhibit Hall** be located?

Walter E Washington Convention Center, Halls A-C, Lower Level

When will the **Exhibit Hall** be open?

Saturday, May 5 -Monday, May 7	9am-5pm
Tuesday, May 8	9am-1:30pm

To whom should **Exhibitor questions** be directed?

Prior to Annual Session, Exhibitor questions can be directed to DJ Haman at [dhaman@aaortho.org](mailto:dhaman@aaortho.org) or 314.993.1700 ext. 530

Onsite – Exhibitors can contact Freeman Decorating or DJ Haman

Exhibitor information can be found in the Invitation to Exhibit <https://www.aaoinfo.org/meetings/2018-annual-session>

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### Education

Will there be somewhere to manage **CE credits**?

CE can be managed through the AAO mobile app or CE Manager at <https://www.aaoinfo.org/ce-manager>

For help with logging into the CE Manager, you can visit the AAO Website & AAO App booth, located at the WEWCC, Concourse A, Concourse Level

Will there be any **post-programs** for doctors?

No. There will not be any post-programs in conjunction with this Annual Session.

Where will the **Doctor Lectures** be held?

WEWCC – Level 2 and Level 3

Where will the **Staff Lectures** be held?

WEWCC – Street Level

When and where is the **New Orthodontists/Residents Conference** being held?

Sunday, May 6, 2018 | 2:30pm–4pm | MMDC - Independence Ballroom, Level 4

When and where is the **SOE Educational Leadership Conference** being held?

Friday, May 4, 2018 | 7:30am-4:30pm | MMDC – Independence Ballroom, Level 4

When and where is the **Practice Transition Seminar** being held?

Friday, May 4, 2018 | 8am-4:30pm | WEWCC – Rm. 143, Street Level

When and where is the **SOA Prep Course** being held?

Sunday, May 6 2018 | 1pm-4pm | MMDC – Marquis Salons 7-9, Level 2

Where can I find information about **Oral Research, Table Clinics , and E- Posters**?

The information is available on the Annual Session page at [Oral Research, Table Clinic, E-Poster Information](#)

What is the **deadline for Oral Research, E-Posters and Table Clinics submission**?

The deadline to apply online for 2018 Oral Research, E-Poster or Table Clinics is Oct. 15, 2017 at 6pm EDT

Where will the **e-Posters / Table Clinics** be held?

e-Posters will be located in the Exhibit Hall

Table clinics will be in Marriott Marquis, Liberty Salons I-M, Level 4

Where can I find information about **Charley Schultz**?

The information will be available on the Annual Session page at

[https://www.aaoinfo.org/meetings/2018-annual-session#extra\\_tab\\_1](https://www.aaoinfo.org/meetings/2018-annual-session#extra_tab_1)

The application will be live December 2017 with a submission deadline of February 15, 2018 at 6pm EDT

Where will the **Charley Schultz Displays** be held?

Marriott Marquis, Liberty Salons I-M, Level 4

Where will the electronic **Poster Boards** be located?

Walter E Washington Convention Center, Exhibit Hall – ePoster Lounge

When and where will the **CDABO Case Displays** be held?

Walter E Washington Convention Center, Rm. 102, Street Level

Saturday, May 5 2pm-5pm (Case Display drop off/set-up)

Sunday, May 6-Monday, May 7 8am-12pm & 1pm-5pm (closed 12pm-1pm)

Tuesday, May 8 8am-12pm & 1pm-4pm (closed 12pm-1pm)

**All Cases must be picked up by 4pm**

When and where will the **ABO Activities** be held?

Walter E Washington Convention Center, Rm. 103, Street Level

Saturday, May 5; 8:30am-9:30am ABO Educator/Advocate Workshop

Saturday May 5; 9:30am-11:30am ABO Open House

Sunday May 6; 9:30am-11:30am ABO Open House

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### Special Lectures/Events

Where can I purchase **additional event tickets**?

Additional tickets can be added to existing registrations by using the online Registration Resource Center.

Onsite, tickets can be purchased at Registration, located at Walter E Washington Convention Center, Grand Lobby – East Salon, Street Level.

Where will the **Featured Speakers Lectures** be held?

Walter E Washington Convention Center, Saturday – Ballroom C, Level 3; Sunday – Ballroom A, Level 3

When and where will the **Opening Ceremonies** be held?

Saturday, May 5, 2018 | Time 5pm-7pm | Walter E Washington Convention Center, Hall D, Level 2

Featured entertainment – Kristin Chenoweth; Children ages 3 and under do not require a ticket

There will be snacks and drinks available for purchase.

When and where is the **International Reception** being held?

Saturday, May 5, 2018 | 8pm – 10pm | National Museum of Women in the Arts

Ticket includes food and beverages. Drink tickets are not required.

When and where are the **Alumni Receptions** being held?

Saturday, May 5, 2018 | 7:30pm-9pm | Marriott Marquis Washington DC

When and where will the **Excellence in Orthodontics Luncheon** be held?

Sunday, May 6, 2018 | 12pm-2:15pm | Walter E Washington Convention Center, Hall D, Level 2

Featured Speaker – Michael Krzyzewski (Coach K)

When and where is the **Fun Run/Walk** being held?

Sunday, May 6, 2018 | 6:30am-7:15am | Anacostia Park

When and where is the **Orthodontic Residents' Reception** being held?

Sunday, May 6, 2018 | 5:30pm-8pm | Lucky Strike

Ticket includes food and 2 drink tickets

When and where will the **Celebration** (formerly AAO Gala) be held?

Monday, May 7, 2018 | 7:30pm – 10pm | Old Post Office @ the Trump Hotel

Children ages 3 and under do not require a ticket

Ticket includes food and 2 drink tickets

Featuring Big Ray & the Kool Kats (8pm-9:30pm)

### AAO Governance

Where will the **1<sup>st</sup> & 2<sup>nd</sup> House of Delegates** be held, and when?

Marriott Marquis Washington D.C. – Marquis Salons 1-5, Level 2

Friday, May 4 12pm-3pm

Monday, May 7 12pm-5:00pm

Where will the **Caucuses** be held, and when?

Marriott Marquis Washington D.C. – Mezzanine Level

Friday, May 4 7am-12:00pm

Monday, May 7 7am-12:00pm

Where will the **Reference Committee Hearings** be held, and when?

Marriott Marquis Washington D.C. – Level 2

Friday, May 4 4pm – 6pm